

To Whom It May Concern,

Hello, I have lived at your Mark Taylor property for 2 months. I felt it was important to write you and inform you how much I like

it here at The Villas Mountain Vista Ranch (Surprise).

I feel Lisa Ybarra is phenomenal. She has a sincere smile in her voice as well as her personality. You can pretty much tell sincerity when

someone is speaking to you, at least I can. I appreciate her sincere kindness immensely.

She is personable and approachable and I am very happy to know there is a manager like her here. She is an asset and I am thankful to

to know I can go to someone like her and not feel like I am a bother / inconvenience.

Thank you for your time.

Sincerely,

Linda